

Fundraiser Kick Off: RiverStar Farms Meat, Cookie & Popcorn!

It's time to begin our annual fundraiser! Please read all instructions carefully and watch the included video. Of course, we are here to help in any way we can but the website is very user friendly and the tutorials are easy to follow. We are looking forward to witnessing great success from this sale!

[CLICK HERE TO WATCH THE STUDENT TUTORIAL](#)

Or go to <https://www.youtube.com/watch?v=VfoVm2BJOH4>

Our reference ID is: 4282-5BKD-3BYZ-E34D

For New Accounts

1. Create your student account at the link provided. You will need the reference ID listed above to complete the account.
2. Website is: <https://www.riverstar.biz/>
3. Follow the instructions in the video to create your account!
4. List **Paetow FFA** as the group name!

For Returning Students

1. Go to riverstar.biz and log in using last year's login information.
2. **Don't remember your login?** Click on Forgot Password to retrieve it.
3. **DO NOT MAKE A NEW ACCOUNT IF YOU ARE UNABLE TO RETRIEVE YOUR PASSWORD.** Ask Mrs. Packman and she will send you your log in.

You're ready to start selling! Follow the video instructions to access your individual link that can be emailed, texted or posted on social media!

FAQs

How do we collect the money?

- It's collected entirely online! No counting, keeping track or bringing large amounts of cash to school!

How do we place an order?

- Once people use your link, it will take them directly to the website. Like with all online orders, they shop, add to cart then check out! They will receive a receipt sent to the email provided.

How do customers receive the products?

- Items will be shipped to school where they will be pre-packaged and pre-sorted by student name. Students will then distribute to the customers.

- Orders cannot be shipped directly to customers. This cuts down on cost for your customers tremendously.

When will the products come in?

- Early November, perfect timing for Thanksgiving!
- We will run this fundraiser again in late November with fruit added for Christmas delivery as well!

My customers will still want to see a brochure.

- We only have a few available. When they are ready to place an order, they will still place it online through the ordering system.

My grandpa still wants to order but is afraid of the internet.

- You can place the order for your grandpa! Those instructions are in the video but you will login and place his order as if you are placing it. Then at the checkout page, use their CC information to check out.
- We **do not** recommend taking money to pay for someone else unless you feel comfortable doing so.

I sent my link out but I'm not sure if people have ordered. Is there a way to check?

- Yes! When you log in, you will be able to see your completed sales, incomplete sales that still need payment and see how much you've sold.
- This is a great way to keep track of meeting your fundraiser requirement to show!

When is the last day for customers to shop?

- **Tuesday October 17th**
- Remember we will run this fundraiser again for Christmas delivery, but don't wait to start working towards meeting the fundraiser requirements!

When I post my link to Facebook, it doesn't work!

- It's a setting on Facebook however, we have found that the easiest way to avoid this issue is to create a post with a picture of the brochure and a description of the sale and sale dates, THEN post the link in the comments.

Please notify us via email of any issues you encounter so we can forward them to the company to address!

Remember there are incentives at the \$500, \$1000, \$1500 and top overall seller level!